



Intelligent Security: Managing Risk in Deployed Environments

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TECHNICAL ANALYTICS

Software Solutions

Training and Support

Social Media Analysis

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Security Risk Assessments Investigations Training and Support Security Awareness Training Personal Information Security



SPECIAL PROGRAMS

Specialist Training and Support

Identity Operations

Forensics and Exploitation



CLAVIGER

Clav 'i 'ger, n. [L., fr. clavis key + gerere to carry.]

One who carries the keys of any place.

Webster's Revised Unabridged Dictionary.

Topics for Discussion

1. The current threat environment

- i. Politically motivated violence, including terrorism
- ii. Espionage
- iii. Insider threats
- 2. Technology and security
- 3. People and security
- 4. What can be done?
 - i. Eyes wide open
 - ii. Intelligent security and risk management



Politically Motivated Violence



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The Current Threat Environment

- First time in history Australia's terror threat level raised from Medium to High
 - i. Terrorist attack is likely
- Australians more geographically disperse than ever before
- More than 100 Australians killed, 1500 injured or involved in terrorist attacks worldwide

The Current Threat Environment

- Islamic State growing threat
 - 'It is very important that attacks take place in every country that has entered into the alliance against the Islamic State, especially the US, UK, France, Australia and Germany'
- Evolving *modus operandi* and technical proficiency
- Intelligence tradecraft and penetration
- Kidnap and ransom



The Current Threat Environment

- Kidnap and ransom tactics significantly increasing
 - Significant money making potential
 - Asymmetrical results
- 2014 IS earn \$45m ransom
- Since 2008 al-Qa'ida earn \$125m
 - September 11: \$400,000
 - Bali 2002: \$25,000









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The African Threat Environment

- Local groups increasingly connected to global motivations
 - i. Al-Shabaab allegiance to al-Qa'ida
 - ii. Boko Haram
 - iii. North African groups into AQIM
- Spiritual leadership from IS
- Domestic and criminal groups:
 - i. United by social disenfranchise, poverty
 - ii. Connected by concept of revolution







The African Threat Environment

- Endemic corruption and criminality driven by poverty, famine:
 - i. 75% of world's poorest countries
 - ii. 10 countries with high proportion of extreme poverty
 - iii. 589 million people live without electricity
 - iv. 38% of the world's refugees
 - v. Over 230 times more likely to die during childbirth
 - vi. The 28 countries with lowest life expectancy are African

The African Threat Environment

- The result is spontaneous, short-burst, unpredictable crime or violence
- Opportunistic intent driven by need
- Access to weaponry and people resources
- Colonial animosity, cultural divide, perceived wealth and affluence







Espionage



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CUBI.

The Current Espionage Threat



The Current Espionage Threat

- State intelligence services:
 - i. Sophisticated
 - ii. Capable
 - iii. Resourced
 - iv. Aggressive
 - v. Access
 - vi. Scope commercial not just government
 - vii. Tactical targeting (technology vs tradecraft)

The Current Espionage Threat

- Corporate intelligence gathering:
 - i. Range of sophistication levels
 - ii. Former government officers
 - iii. Often high priority for companies
 - iv. Aggressive, limited ethical or legislative restraints
 - v. Specific targeting
 - vi. Multi-vector approaches





Travel and Espionage

- You are the target
- Travel exponentially increases risk



- Threat is not limited to certain countries
- Home countries high dividends, low risks
- Compromise for future gain
- You are the target!



Visitors and Espionage

- Significant, regular, repeated espionage activity
- Competitor opportunity to collect and elicit information
- Exploit natural courtesy
- Last minute visitor changes
- Unauthorised recording devices, inappropriate questions
- Offended or belligerent if confronted





Visitors and Espionage

• Examples:

- Joint venture contract allowed 3 employees from one company to work at the other. The three employees attempted to take proprietary information out of the host's facility in boxes labelled as personal belongings.
- Foreign visitors put double-sided tape on the soles of their shoes to collect slivers of metal alloys from a production plant for US military planes, later analysed the slivers to determine the exact metallic components used.
- iii. Under the pretext of reading a text message, visitor used phone camera to photograph a trade secret device. Photos emailed to engineers who produced a similar product.



Insider Threat



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Insider Threat

- Unauthorised access, use or disclosure of privileged information, techniques, technology, assets or premises by individual with legitimate or indirect access
- One person can cause disproportionate damage
- Increased threat from Gen Y
 - i. Self-entitled, cause-champion, limited loyalty and patience, demanding, arrogant
- Every company is vulnerable to the insider threat
 - i. That means you don't avoid this fact

Four Types of Insider Threat

- Deliberate Insider
 - i. Obtain employment with deliberate intention of abusing access for financial gain or to cause harm
- Self-initiated (volunteer)
 - i. Actions undertaken of own volition (ideology) and not directed by third party
- Exploited or Recruited Insider
 - i. Co-opted by third party to exploit access
- Unintentional insider
 - i. Does not intend or unaware of breach





Overcoming The Insider Threat

- Development of a strong security culture
 - i. Awareness
 - ii. Ownership
 - iii. Reporting
 - iv. Compliance
 - v. Discipline
 - vi. Challenge
- Senior sponsorship and example setting



IS THIS YOUR CSO'S DEFENSE AGAINST MOBILE THREATS?

Insiders are a greater threat to security than cyber attacks, says former WikiLeaks investigator

More Info: Insider Threat

- Complicated, multi-faceted issue
- No simple answer
- Escalating issue
- Requires specific focus
- *Everyone* can be a potential insider
- Adaptive, robust, intelligent security





Technology and Security



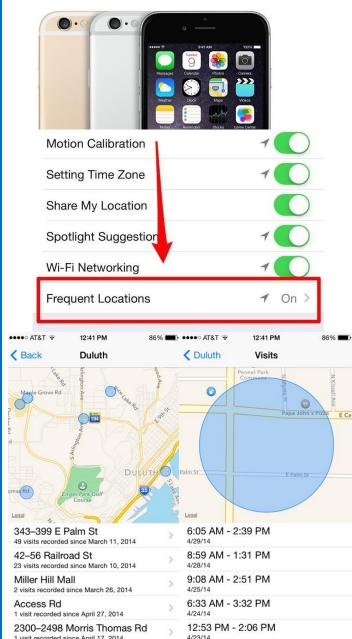
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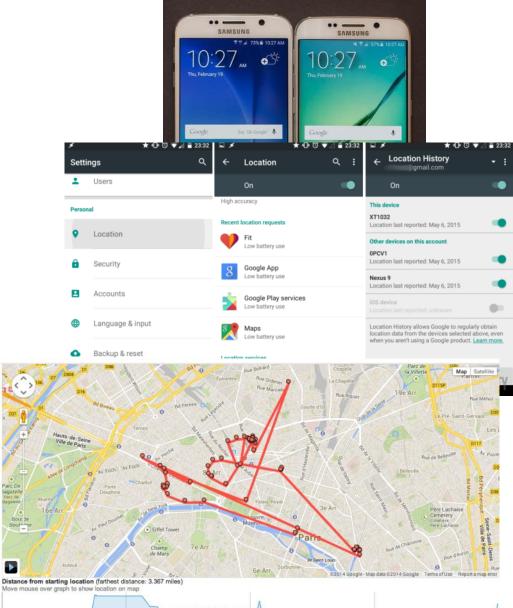
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Technology and Security: Some Truths

- Technology enables business
- Business relies on technology
- Technology is vulnerable to exploitation
- Technology can make business insecure
- Even strict rules cannot prevent compromise
 - i. Example
- There is no easy answer

Technology and Security: Some Truths









Problem Solving

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- Eyes wide open
 - Situational awareness training
 - Pre-deployment briefing



- Up-to-date location knowledge and contextualised briefings
- Security policies, procedures, guides for staff
- Regular reviews/audits
- *'Put the antenna up'*



- Smart and selective use of technology
 - Technology 'bubbles'
 - Disposable deployment technology
 - Offer convenient alternatives
 - Raise risk awareness
 - Regular review and audits
 - Red Cell exercises





- Intelligent Risks
- Provide a framework, guidance, policies
- Security factored into decisionmaking



- Regularly reviewed and audited
- Contract expertise and up-todate briefings
- Challenge systems, procedures, staff



- Pre-travel security briefings
- Limit sensitive discussions in hotel rooms or public
- Laptop or documents as carry-on
- Report incidents to security
- Post-travel de-briefing



• Security structure for visitors/guests

- IT Security is not the complete answer
- The most secure system is controlled by a person
- Travelling and security are not friends
- Foreign environments degrade security
- Awareness is the most vital element of security
 - Build it, maintain it, challenge it



Claviger: Lessons Learned

- Regular security awareness sessions are key
 - Establish the importance of security and the credibility of your security officers
 - Push out information on security incidents/threats
- Ownership of security and vulnerabilities
- Robust security policies, procedures, a manual for staff and security agreements
- Security reviews, including independent
- Quick response and quarantine capability

Claviger: Lessons Learned

- Situational awareness training is vital to manage personal security and legal liability in foreign countries
- This should cover personal safety and security
 - The lessons required are not complex or time consuming
 - There is no better time to start than now
 - A tailored solution is vital for success
- You are the target even if you don't know it
- YOU ARE BEING TARGETED!

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